

# Privacy Policy

## EPOXONIC GmbH – Data protection declaration

EPOXONIC welcomes you to our website and appreciates your interest in our company and our products. The protection of personal data is of great importance to us. Personal data are provided on a voluntary basis. The Company processes such data in accordance with the provisions of the European General Data Protection Regulation (GDPR), the German Telemedia Act and the German Data Protection Act (BDSG).

In the following, we will describe how your data are processed while you are on our website.

### 1. Controller

The controller in terms of processing your data is EPOXONIC. Exceptions in this connection will be explained in this data protection declaration.

Our contact data are as follows:

EPOXONIC GmbH

Reaktionsharzsysteme

Gewerbestraße 16

85652 Landsham/Pliening

E-Mail: [info@epoxonic.de](mailto:info@epoxonic.de)

You will find the contact details of our Data Protection Officer below under Sec 19.

## 2. Personal data

Personal data are individual data on personal or factual circumstances of an identified or identifiable natural person. This includes information such as IP address, your correct name, address, telephone number and date of birth. Information that cannot be matched directly to your real identity such as favoured websites or the number of users of a website is not personal data.

## 3. Processing personal data

When you visit the website of the Company, we will temporarily store data of various kinds. These include the connection details of the computer making the query, the websites you dial here and the data and duration of your visit. In addition, we will determine identification data of the Internet browser used the type of operating system and the website from which you visit us. Any further personal details such as name, address, telephone number or e-mail address will not be stored unless you provide them voluntarily in connection with a registration, a survey or a request for information.

## 4. Use for a specific purpose and transfer of personal data

The personal data you provide are used by the Company for the purpose of technical administration of the website, of providing services, for customer management, for product-related surveys and for marketing only as required from time to time.

## 5. Legal basis of processing

The legal basis for processing your personal data depends on the purpose underlying such processing.

- Technical administration of the website

The legal basis for processing personal data for the purpose specified above is Article 6 paragraph 1 lit. b) GDPR provided we maintain a contractual relationship with you. If there is no contractual relationship between the Company and you, the legal basis for data processing is Article 6 paragraph 1 lit. f) GDPR. The transfer of personal data (e.g. the IP address) is necessary to establish a connection and to display the contents of the website.

- Services

The legal basis for processing personal data for the purpose specified above is Article 6 paragraph 1 lit. b) GDPR. Our services are provided within the scope of performing contractual obligations. Without processing personal data, we are unable to perform or carry out our contract with you.

## 6. Transfer of data

Your personal data will not be transferred to third parties unless this is required for the purpose of performing the contract or you have given your express consent. For example, it may be necessary that we pass your address and order data to your wholesale partner when you order products. To the extent we use external providers, these will be selected carefully and committed to comply with all data protection rules pursuant to Article 28 GDPR.

## 7. Use of cookies

When visiting our website, a cookie is created in which only the session-ID, a server-generated identification number, is stored. This ID is needed to make page views. The session-ID is an abstract sequence of numbers, which is generated randomly each time a page is called. Data relevant to data protection, which allow to determine a certain identity, are not collected

## 8. Data security

Our staff and the providers we have hired are committed to confidentiality and compliance with the provisions of the applicable data protection laws. The Company takes adequate technical and organisational security measures to protect your personal data against loss, modification, destruction, access by unauthorised persons or unlawful transfer. Our security measures are being improved on an ongoing basis in accordance with technological development.

## 9. Duration of data storage

As a matter of principle, we will store your data as long as required for providing our online offering and associated services or as long as we have a legitimate interest in further storage (for example, we may have a legitimate interest in marketing activities by post even after a contract has been completed). The data will be erased after expiry of the statutory or contractual retention times (e.g.

retention times under tax or commercial law). Data not subject to obligatory retention will be erased once their purpose has lapsed.

## 10. User rights

As a user of our website, you have various rights. Please use the information in the Section "Contact" to exercise your rights. In doing so, please make sure that you can be identified without any doubt.

## 11. Rights to information, correction or erasure of data

According to the General Data Protection Regulation, you will be informed which of your personal data have been stored (such as name, address) in writing upon request and free of charge. You also have the right to rectification or erasure of these data if the statutory prerequisites have been satisfied. Not included in the right to erasure, for example, is data on business processes subject to statutory retention.

## 12. Right to restriction of data processing

You have the right to restrict processing of your personal data.

## 13. Right to objection

Moreover, you are entitled to object to data processing by us at any time. In such cases, we will stop processing your data unless we can cite a mandatory legitimate interest in further processing under legal rules which would override your interests.

## 14. Right to data portability

If requested, we also guarantee portability of the personal data you have provided by making them available in a commonly used and machine-readable format

## 15. Revocation of consent

You are entitled to withdraw your consent to processing your personal data for one or more specific purposes at any time with an effect for the future. This is without prejudice to the lawfulness of processing your data until such revocation.

## 16. Obligation to provide personal data

If an agreement is in place between EPOXONIC and you, you are obliged to provide those personal data which are required for commencing, executing and terminating a business relationship and for compliance with the associated contractual obligations or the collection of which is imposed upon us by law. Without these data, we will generally not be able to enter into agreements with you, to perform under such an agreement or to terminate it.

Where the processing of data in connection with the use of this website is not required for commencing, performing or terminating a contractual relationship to for complying with contractual obligations and is not imposed by law, provision of your data is voluntary. Please keep in mind that certain functionalities of the website or services may not be available if the required data are withheld.

## 17. Automatic processig of personal data

Purely automatic processing of your personal data will take place only if required for concluding or performing an agreement and this has no legal or similar impact on you.

## 18. Appeal to supervisory authorities

If you wish to lodge a complaint regarding the processing of your personal data, you have the right to appeal to the supervisory authorities in charge. For this purpose, you may contact the data protection authority having jurisdiction for your town or land or the data protection authority which has jurisdiction for us. This is:

Bayerisches Landesamt für Datenschutzaufsicht (BayLDA)

Promenade 27

91522 Ansbach

## 19. Contact

If you should have any questions regarding the processing of your personal data, suggestions or complaints, please contact our Data Protection Officer. It is recommended to send confidential information by post only.

Data Protection Officer EPOXONIC GmbH

Dr. Josef Bayer

Gewerbestraße 16

85652 Landsham /Pliening

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